

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
518-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Merly Carlos on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend her contribution to our island's hospitality industry and Guam's visitors.	9/5/24 11:01 a.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 518-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Merly Carlos on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s
6 hospitality industry, providing guests with a first impression of the island’s commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute
10 significantly to the success and sustainability of the island’s tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, the Guam Hotel and Restaurant Association’s *"Most Valuable*
22 *Housekeeper of the Year"* Award honors exceptional individuals in the hospitality and
23 service industries who demonstrate a commitment to excellence and professionalism in
24 their work; and

25 **WHEREAS**, Merly Carlos has been a valued and esteemed member of the Dusit
26 Place Shopping Center team since 2007, consistently performing her duties with

1 integrity and fostering a positive, empowering work environment for her colleagues;
2 and

3 **WHEREAS**, Merly’s experience and unwavering commitment to her role have
4 consistently exceeded expectations, as she demonstrates integrity in every task, whether
5 it be routine responsibilities or urgent matters, such as clearing a drain during a
6 rainstorm to prevent flooding in a tenant’s store; and

7 **WHEREAS**, her dedication to safety was exemplified in a recent incident where
8 she instinctively and heroically pulled a toddler to safety before he could fall down a
9 moving escalator, showcasing her quick thinking and care for others; and

10 **WHEREAS**, beyond her resilient work ethic, Merly is known for her positive
11 energy and professionalism, making her a trusted and valued team member who
12 contributes greatly to the success of Dusit Place Shopping Center; now, therefore, be it

13 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
14 *Lihselaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
15 congratulate Merly Carlos on the nomination of the Guam Hotel and Restaurant
16 Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend
17 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
18 further

19 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
20 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
21 the same be thereafter transmitted to Merly Carlos; and to the Honorable Lourdes A.
22 Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**